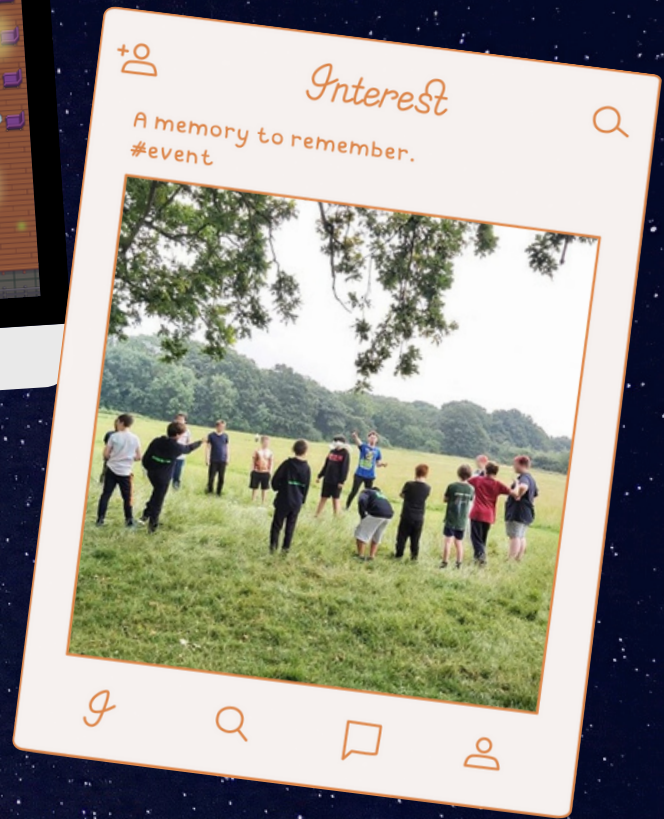




Spectrum Gaming



Volunteering Roles Information Pack

The Role

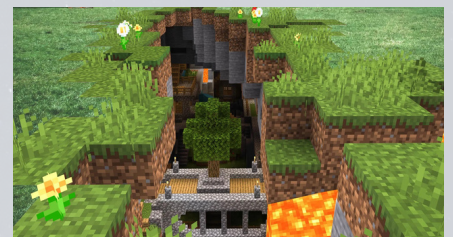
- Reports to:** You will be assigned a supervisor who can best support and guide you based on your role
- Which SG Team:** Dependant on role
- Volunteer Role:** We have several volunteer roles, descriptions below (you can undertake more than one if you have the availability)
- Hours:** To be agreed - min average 2 hours per week
- Location:** Virtual / Online

About Spectrum Gaming

Spectrum Gaming is an amazing (and rapidly growing) children's charity operating online for autistic young people across the UK. We have a vibrant online community of young people and also offer meet-ups in the Greater Manchester area where young people from across the country can come together in person.

We aim to create a world where every autistic child knows that who they are is ok and they can be themselves, whilst still developing meaningful relationships and achieving their personal goals.

We want all autistic young people to have the strength and confidence to find their place in the world that works for them. In many cases this means influencing wider strategic changes to create an environment that is more understanding and equitable.



Our Services

The work Spectrum Gaming undertakes fits into 4 main areas:

Online Services - Offering private & safe online spaces (including Minecraft & Discord) for autistic young people to meet like minded peers, supported by a team of vetted and trained adults

Face-to-face Services - An opportunity for young people to have real-life interactions with those they've met online, and to undertake amazing activities together

Advocacy - Being the voice of our young people, and working to make wider and strategic changes to the world around us, making it more understanding of and accessible to autistic people.

Training - Offering education and training about autism to those around the world who seek to know more and increase their understanding.

Our Values

Child-centred

We work with our young people in equal partnership, to achieve what's important for them.

Reflective

We always try our best, encouraging challenge and change in order to learn and improve.

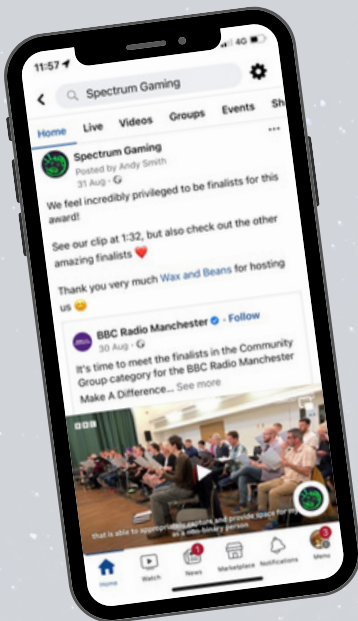
Attentive

We prioritise the needs of our community to ensure that changes do not compromise their experience.



The Person

Spectrum Gaming Volunteer



Spectrum Gaming is supported by a group of dedicated volunteers and a strong team of trustees who help to ensure we get things right for our community members. While Spectrum Gaming is facilitated by volunteers, we believe that young people's voices are the most important in deciding how services should be delivered and how they should be supported. Therefore, what we do, how we run and our transformation is driven by members of our community. 35 autistic young people are part of our voluntary staff team, and they fulfil a variety of roles including Server Managers, Event Planning Managers, Server Improvement Team Members and Moderators.

At the moment, there are:

- Over 250 young people in our under-13 community and 250 young people aged 13-17 in our teenager community
- 300 active players on our open age Minecraft server
- Over 2,100 members of our Facebook group for parents and professionals

And these numbers are continuing to increase due to high demand.

Full training will be provided for volunteers, so the main essential criteria is being open to learning and challenging yourself, to support young people in the Spectrum Gaming way. Our views and approach in supporting autistic young people are different to the norm, where autism is seen through the medical model and as something negative.



If you think this sounds like you, keep reading!

Key Roles

Meetup Volunteer

At SG we hold regular in-person events, such as forest schools and gaming days, and we need volunteers to help facilitate those events.

We hold 1-2 in-person events per month and on average we need 2-4 volunteers to attend and provide support to the SG team and to the young people.

The in-person events are really important to our young people and their families as they give them chance to connect and make friendships in a safe way, in an environment which fun and relaxed.

Key responsibilities:

- Be able to travel to the meet-up locations (mostly in the Bury area)
- Be able to join in activities, this could include walking outdoors and in different weather depending on the time of year
- Support our meet-ups to be inclusive using our Inclusivity Toolkit

Social Media Volunteer

At SG we have a wonderful community on social media who interact with us about everything we do.

We need volunteers to help add content to social media and to then answer and moderate the comments and replies from our SG community.

Key responsibilities:

- Be able to use and navigate social media, particularly Facebook
- Be able to reply to enquiries and comments on SG social media posts and in the SG social media DM inbox
- Be confident in liaising with SG colleagues for further support or advice

Key Roles

Verification Volunteer

At SG we have over 1,500 young people in our community. When a young person wishes to join the SG community they need to take part in a verification meeting with their parent or guardian, so we can keep them safe online.

SG needs the support of volunteers to undertake the verification meetings with young people and their parent or guardian. The meetings are held online by video call.

Key responsibilities:

- Be able to hold video calls
- Be able to communicate with young people in a way to make them feel at ease
- Making sure there is appropriate supervision of young people at the verification meetings, and that everyone is kept safe ensuring child protection procedures are followed and that the safeguarding of young people is paramount.

Email and Admin Volunteer

At SG we have a large online community, and we receive lots of emails to enquire about SG activity and opportunities at SG.

We need volunteers to help respond to email enquiries and general admin tasks. This can be undertaken at hours to suit the volunteer.

Key responsibilities:

- Having a scheduled time during the week to respond to messages in our email and social media inboxes
- Forwarding emails to or labelling emails for other staff members when required
- Sending friendly responses to emails to ensure people feel comfortable contacting us

Key Roles

Online Youth Services Team Volunteer

SG has a large online community of young people who interact through Discord and through playing online games such as Minecraft.

At SG we need online volunteers to help moderate the Discord chat and to help moderate the gaming activity on Minecraft.

Our young people can be online throughout the daytime and evening, and so we need volunteers to cover different hours across each day. Those hours can be when suits the volunteer best.

Key responsibilities:

- Support Discord moderation
- Resolving disputes between young people in a friendly and supportive way
- Playing with young people on the Minecraft server for a set amount of time per week
- Being able to use Minecraft commands to investigate support requests and repair damage that may have been caused by stealing or griefing
- Supporting members on the server if they are struggling to engage or feeling stressed

You will receive lots of training and peer support when you start volunteering with us!



Safeguarding

Spectrum Gaming is committed to the effective Safeguarding of its Young People. This post will be recruited in accordance with the NSPCC's guidance on safer recruitment. This includes a thorough interview, scrutiny of former employment, a requirement for references and an Enhanced DBS check.

Volunteer Benefits

- Training and CPD opportunities.
- Flexible Working Pattern
- Home Working Solutions
- Volunteer Community & Networking

How to apply

To apply you please go to <https://www.spectrumgaming.net/volunteer> and complete the Volunteer Application Form.

Should you have any questions or need any help, please contact Charlotte@spectrumgaming.net

